

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, May 23, 2011 10:04 AM
To: 'wagearman@gforcecable.com'
Subject: RE: Letter of Protest - Docket 2011-47-WS

Dear Mr. Gearman:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: wagearman@gforcecable.com [mailto:wagearman@gforcecable.com]
Sent: Sunday, May 22, 2011 12:13 PM
To: Contact
Subject: Letter of Protest - Docket 2011-47-WS

William A. Gearman
355 Deep Run Road
Aiken SC 29803
803-648-4088
May 22, 2011

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PSC SC
MAIL / DMS

1. What is your connection or interest in this case?

I am a resident of Hunter's Glen and a customer (water service only) of CWS. I am also a member and vice-chairman of the Hunter's Glen Neighborhood Association.

2. Statement of Protest.

I have lived in Hunter's Glen since 1978. In all that time, I have never routinely water my lawn. I have installed automatic watering systems for my container garden. I have done this in an effort to keep my water usage down and my bills still average \$50/month. I find it very difficult to believe that CWS's operating costs have suddenly increased 80% thus prompting their request. To my knowledge, CWS has not made any improvements to the water system that required major funding. One of their pump buildings (~ 80 square feet in size) is in very poor condition and an eyesore in the subdivision. Considering CWS's past maintenance of the facilities, I find it hard to believe that this proposed increase will be used to upgrade the physical plant. To my knowledge, CWS only has an employee at Hunter's Glen on a part time basis to check on equipment operation (usually in the early mornings) and someone to read the meters on what I assume is a monthly basis. The one time I needed assistance from CWS due to a water leak on my side of the meter, I was told it would be at least an hour since the service man had to come from Columbia. In order for the plumber I hired to fix my problem, the CWS personnel had to shut down a section of the water system.

3. Do you wish to make an appearance at a hearing in this proceeding?

The Hunter's Glen Neighborhood Association will decide if representation at the hearing is desired.